EDM Webinar 🖭







Data Governance Theory vs. Practice

A guide to pragmatic data governance

A conversation with



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Today's speaker



Rachel Haines

Principal Solutions Architect Quest Software

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Data Governance Theory vs. Practice

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A guide to pragmatic data governance



Contents

- What is the current state of Data Governance?
- What does it mean to "govern" the data?
- What are the tactical "first steps" for Data Governance implementation?
- How much governance is enough?
- Who should participate in start-up Data Governance?
- What is the role of technology?
- What are the best practices which will lead to a successful implementation?



Industry Standard Models for Data Governance







Data Management Frameworks



Data Governance Institute Data Governance Framework Six-Sigma DMAIC Process



Industry Standard Model Take-aways?

- Frameworks provide strategic value
- Data is a vital enterprise asset
- Data Management is a journey
- Metadata Management is foundational (commitment, planning, definition, management of quality, risk management)
- There are Strategic, Tactical, and Operational components
- · Both Business and IT partners participate and have a role to play
- Data Management encompasses multiple technical and nontechnical disciplines
 - Data Governance
 - Data Quality
 - Master Data Management
 - Database Management

- Business Functional Knowledge
- Business Operational Knowledge

	DATA MANAGEMENT PRINCIPLES	 Data is valuable Data is an asset with unique properties The value of data can and should be expressed in economic terms 	
	Effective data management requires leadership commitment		
	 Data Management Requirements are Business Requirements Managing data means managing the quality of data It takes Metadata to manage data It takes planning to manage data Data management requirements must drive Information Technology decisions 		
У	 Data managemen Data managemen 	ata Management depends on diverse skills Data management is cross-functional Data management requires an enterprise perspective	

Data management must account for a range of perspectives

Data Management is lifecycle management

- Different types of data have different lifecycle characteristics
- Managing data includes managing the risks associated with data



Definition of Governance

What does it mean to "govern" data?

That depends...

- All data is not of equal value
- More valuable data requires more oversight
 - o Greater quality frequency
 - More detailed testing
 - ${\scriptstyle \circ}$ More usage audit
- Consider: What is the MVP for each level of data criticality

There are both strategic and tactical components to Data Governance

- Governance is Strategic
- Stewardship is tactical





Data Governance Cycle

- **Identify** un-governed data
- Catalog tribal knowledge one data element / one data repository at a time
 - Rationalize / harmonize the data into a common vocabulary
- Analyze the data for fitness
- *Improve* and fix where necessary
- Share results
 - Involve Stakeholders via Change Management
 - Publish the results
- Rinse and repeat





What are the tactical "first steps" for Data Governance implementation?

Ready! - Establish Standards

- People
 - Roles / Responsibilities Organizational Structure
- Process
 - Classification Standard
 - Prioritization Scorecard
 - Metadata Standard (MVP)
- Technology
 - Data Dictionary
 - Business Glossary
 - Accelerators

Set! - Scope a "Doable" Project

- Partner with the Business
- Identify a resolvable problem (clear use case / measures of success)
- Scope a critical data assets

Go! - Govern Data

- On-board data
- Measure quality
- Manage / fix issues
- Communicate status and results



How much governance is enough?

- To understand what would be "useful" to users, we need to appreciate that most will have the same basic questions:
 - What is the meaning of the data?
 - Where is the data?
 - Is the data fit-for-purpose
 - How do I get access to the data?
- If we have done our jobs correctly, these questions should be answered by the metadata we collected as part of the MVP model discussed earlier.
- Build enough governance process to get the job done and not be a burden



Data Intelligence People of Interest



C-Suite (CDO, CIO, etc.)

Requires enterprise-wide visibility to limit risk and ensure data is leveraged as a company advantage.



Data Owners

Functional roles across the organization concerned with data usage risks and providing appropriate data access.



Business Data Steward

Responsible for meaning and correct data usage across the enterprise.

Ensures business rules and policies associated with data are in place and understood.



IT Data Steward / Data Custodian

Ensures the data use rules and policies are managed and operationalized within IT.

Manages the actual data per data owner's rules and oversees schema and lineage.



Data Architect

Designs, structures, organizes and maintains data.

Benefits from visibility of a catalog of data assets tied to business context in order to better architect solutions.



DG Operating Model - Organizational Perspective



What is the role of technology?

- Ingestion Automation
 - Data at Rest (databases, flat files, other structured data)
 - Data in Motion (ETL, Python, SQL)
 - Data Models
 - Business Concepts (Business Terms, Business Rules, Policies, Standards)
 - Metadata Enhancement (associations, classifications, accountabilities)
- Lineage / Impact Analysis (source-to-target mapping, transformations, SOR / SOT, Change Management)
- Data Quality (measurement, publication, visualization, trend analysis)
- Search by Characteristic (type, classification, domain, associations)
- Workflow Management (accountability, checks and balances)
- Audit Support



What are the best practices which will lead to a successful implementation?

- Start small Don't boil the ocean
- Solve problems Get the win
- Share results
- Learn and mature
- Expand data and metadata scope
- Trust, Transparency, and Discipline

Thank you!



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Questions?

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